

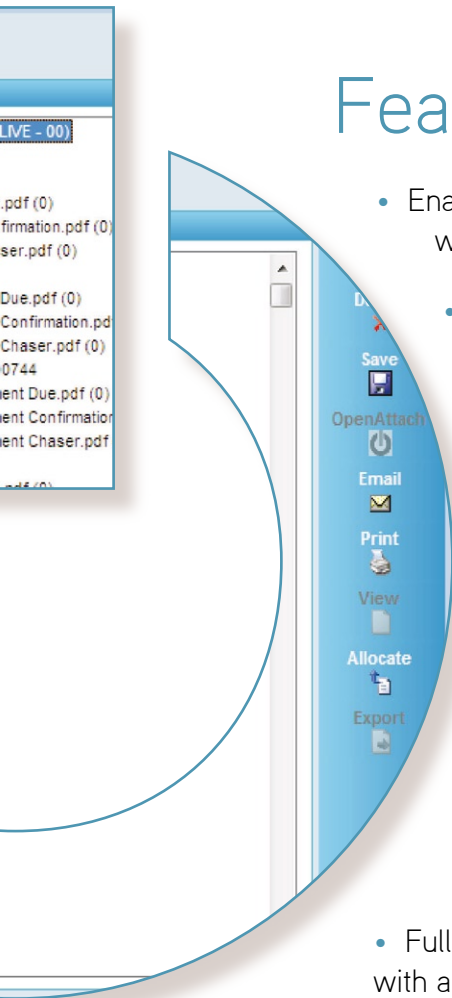
Open Workflow Manager

Straight Through Processing

Open Workflow Manager is designed to automate the post-quote process in an e-commerce or call centre environment. The software converts quotes to 'Live' policies, including the production of policy documents and EDI messaging within the Core Back-Office with no broker intervention. This is until such time as the documentation needs to be collated and sent to the customer. Full automation reduces processing time and increases productivity.

Features

- Enables default answers to post-quote questions to be preset and defines workflow.
- Fully automated document production and EDI messaging within the Core Back-Office.
- Allocation of documents to a pre-determined printer or automated print queue.
- Configuration to collect risks from e-commerce sites that have been developed using eBroker.
- Seamless integration with the Open GI product suite - Core Back-Office, eBroker, Open Print Manager and Open Document Centre.
- Completely secure with any instances of conflict between the automated process and the post-quote questions being highlighted in the system audit report.
- Full audit trail functionality for all policies that have been converted, along with any policies that have failed the conversion process.



For further information contact Open GI:

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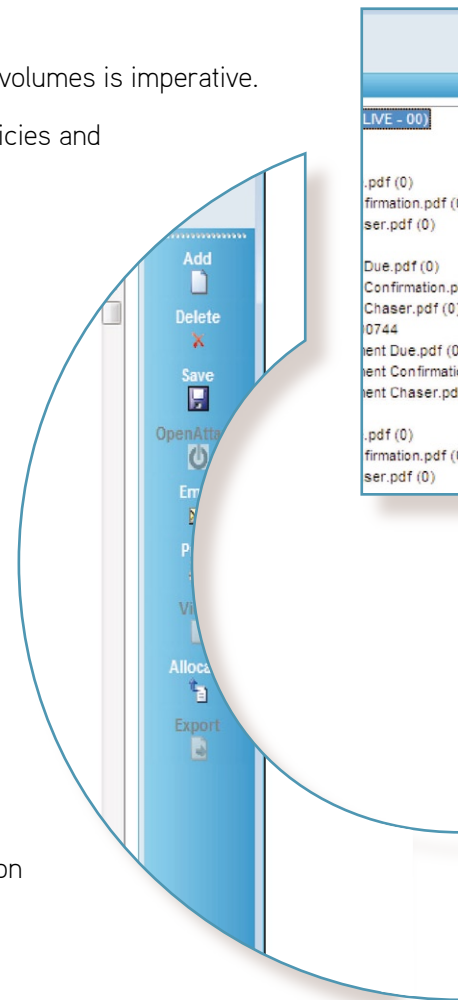
“Streamlined EDI processing that converts quotes to ‘Live’ policies in a web and call centre environment, with no broker intervention”

Advantages

- Trade online 24/7 via eBroker websites with no manual intervention.
- ‘Hands off’ processing and document production.
- Built with call centres in mind, where the ability to handle large quote volumes is imperative.
- Eliminates the need to manually access prospect records to check policies and convert risks.
- Automated processes reduce the risk of user error.
- No more manual printing.

Benefits

- Drastically reduce time taken to move from quote to cover.
- Guarantee a speedy return on investment by increasing staff productivity.
- Improve customer experience with faster processing and reduced administration.
- With the entire post-quote process being automated users are free to concentrate on other tasks, such as generating sales.
- Reduce the amount of time and / or money customers have to spend on the call.



Minimum Requirements

Open GI Processor with Ethernet installed and each PC networked to the processor.

APM	6.30D or above	System	2.88A or above
BROOMS	13.40A or above	Utility	3.30E or above
Mist Lib	2.02B	Brokerlink	3.50D/28
TruckWriter	5.00R	BikeWriter	5.00J
HomeWriter EDI	7.01Y		